

Disability Statistics Research and Training Center

PROGRAM EVALUATION COURSE SERIES

Course 1: Performance Management in Vocational Rehabilitation

7 CRC Credit Hours

Description: This course provides an overview of Performance Management, Program Evaluation and Quality Assurance. The conceptual tools presented will equip vocational rehabilitation professionals with new knowledge and tools to fine tune services and improve outcomes for consumers.

Course 2: Evaluation Tools, Processes and Methods

7 CRC Credit Hours

Description: This course describes the components needed for a performance management infrastructure as well as important program evaluation and quality assurance tools designed to improve outcomes.

Course 3: Implementing Performance Management Systems

7 CRC Credit Hours

Description: This course addresses issues associated with implementing performance management so that all staff recognize the value of active participation and support. Properly implemented, performance management not only improves outcomes for consumers but improves the satisfaction VR professionals gain from serving people with disabilities.

Course 4: Professional Development of VR Program Evaluation and QA Staff

No CRC Credit Hours at this time

Description: This course describes the current status of performance management, program evaluation and quality assurance within the profession of vocational rehabilitation. It describes the competencies needed by VR professionals to fully implement and take advantage of the potential of these resources to enhance outcomes for consumers. A description of resources available to assist in this effort is included.

PLACEMENT AND EMPLOYMENT COURSE SERIES

Labor Markets and Employment Opportunities for People with Disabilities - 6.75 CRC Credit Hours

Supply Side Services 1 - This is the first of several courses that will provide an overview of how understanding labor markets can inform not only how services can be provided to consumers with disabilities, but also to employers so that consumers have a much greater opportunity of finding jobs that have career enhancement potential for the short and long term.

Simply go to the following link: www.workliferesources.net and click on “Courses” in the top menu to access the course catalog.

Individuals can register for free and use a credit card to pay for their selections. Organizations can send a purchase order to:

WorkLife Resources Inc.
3 Claralon Court
Greenlawn NY 11740

Please contact support@workliferesources.net for assistance.